

## Skagit County EMS Sentinel Events

The following are event indicators that *require* expedited Quality Assurance/Quality Improvement (QA/QI) reporting to both the EMS Agency and the County QA/QI representatives. Events requiring ASAP notification of the Medical Program Director are designated in the notes section for the event.

Sentinel Events	Notes
<b>Unanticipated Patient Death</b>	Notify MPD and County QA/QI ASAP
<b>Unanticipated Potential Patient Harm, Injury, or Adverse Event</b>	Includes dropped patient, adverse medication reaction, etc...
<b>Failed Airway ALS</b>	Any patient for which intubation was attempted and not ultimately successful. (Includes patients for which an alternate airway such as a King Airway or Surgical Airway ultimately established). Also includes patients for whom an alternate airway was attempted (King/Surgical) and not successful.
<b>Surgical Airway ALS</b>	Any time a surgical airway is performed
<b>Failed Airway BLS</b>	Unsuccessful attempt at placement or ventilation using a Super-glottic Airway (e.g. King Airway)
<b>Delayed Recognition of Esophageal Intubation</b>	Notify MPD and County QA/QI ASAP
<b>Critical Diagnostic or Therapeutic Error</b>	Any case for which an individual has concern for a critical error in problem identification or treatment
<b>Medication Dosing Error</b>	
<b>EMS Personnel Injury</b>	Any time an EMS Responder is injured. In setting of severe injury, notify MPD and County QA/QI ASAP
<b>EMS Motor Vehicle Crash</b>	With Injuries -> Notify MPD and County QA/QI ASAP
<b>EMS Severe Safety Concern/Event</b>	Any issue for which a safety event or concern not identified in the above categories and for which expedited County level review is warranted. Examples: Concern for EMS responder intoxication or controlled substance diversion
<b>Major Equipment Failure</b>	Any major equipment failure (e.g, monitor, vehicle, etc...)
<b>Suspected or Potential Controlled Substance Diversion</b>	Notify MPD and County QA/QI ASAP
<b>Assault on EMS Personnel</b>	With or without injuries

## Notes:

1. It is important to follow the designated QA/QI process. Reporting a Sentinel Event is NOT part of the patient medical record/ePCR but is a separate, legally protected process and each component of the process should be clearly marked as a QA/QI component. An event can always be reported at <http://www.skagitcounty.net/Departments/EmergencyMedicalServices/commentsform.htm>
2. When MPD and County QA/QI ASAP notification is required, it should occur by a combination of phone call to (360) 416-1837 **and** email [skagitmpd@icloud.com](mailto:skagitmpd@icloud.com) as soon as practically possible.
3. If the MPD is not available, notify the MPD Physician Delegate Supervisor Dr. Curran: Phone (248) 568-9972 and [Curran-EMS@outlook.com](mailto:Curran-EMS@outlook.com)
4. The Skagit County EMS QA/QI Contact is Kevin Chao at (360) 416-1835 and [kchao@co.skagit.wa.us](mailto:kchao@co.skagit.wa.us)